

HOW CAN SENDIASS SUPPORT YOU?

With advice & support around:

- SEN (Special Educational Needs) Support in early years, schools and colleges.
- Communication with educational settings, local authority, health, and social care.
- Transition between educational settings or between children's and adult's services.
- Transport application processes for children with SEND.
- EHCP Application and Needs Assessment.
- Annual Reviews of Educational Health Care Plan (EHCP).
- Refusal to assess for an EHCP, refusal to issue an EHCP, contents of an EHCP, ceasing to maintain an EHCP, and placement decisions.
- Suspensions, exclusions and part-time timetables for children with SEND.
- Emotionally based school avoidance (EBSA).
- Equality Act 2010.
- Making a complaint.
- Health and social care queries related to the child and young person's SEND.

IS SENDIASS FOR YOU?

TO RECEIVE SUPPORT FROM US YOU MUST MEET THE FOLLOWING CRITERIA:

Be a parent/carer of a child or young person who:

- Is ordinarily a resident of Warrington.
- Is 0-25 years old.
- Has or may have Special Educational Needs (A diagnosis is not required to receive support with or without an EHCP).
- Has a query or issue relating to SEND

CONTACT US



01925 442 978



infosendiass@warrington.gov.uk



www.warrington.gov.uk/warringtonsendiass



<https://www.facebook.com/WarringtonSENDIASS>

We aim to respond to all enquires within 3 working days; however, this may be extended during periods of high demand.

Please note that we require 5 working days to review paperwork.



WARRINGTON SENDIASS

SENDIASS (Special Educational Needs & Disability Information Advice & Support Service) aims to empower parents/carers children & young people to take an active & informed role in making decisions about their education, health & social care needs.



AIM OF SENDIASS

Our role as an information, advice and support service (IASS) is to help parents/carers & young people build their knowledge, understanding, and confidence in SEND procedures, policies, practices, and law, and enable them to communicate their own needs, wishes, aims and rights.

Information will only be shared with professionals or other services with the understanding and consent of parents/carers or the young person, unless there is a safeguarding concern or if asked by OFSTED.

We will not take sides with parents/carers, young people, the local authority or any other stakeholders.

SENDIASS IS

- Free
- Impartial
- Confidential
- Arms- Length
- Trained



SENDIASS DO:

- Assist you to understand policies and procedures.
- Help you to understand & exercise your rights, roles & responsibilities.
- Empower you to feel confident to express your views & wishes.
- Advise you of your options so you can make informed decisions.
- Signpost to model letters.
- Provide resources in various formats to support your query.
- Help you to prepare for meetings, annual reviews, tribunals & at transition points.
- Review documents & forms completed by service users (e.g. EHC Needs Request forms).
- Promote positive working relationships between parents & carers, young people, settings and partner agencies.
- Explain jargon.
- Provide support & advice on how to move forward when things go wrong.
- Offer awareness & information sessions for parents carers & young people.



SENDIASS DO NOT:

- Make decisions for you (we are not an advocacy service).
- Routinely offer face to face meetings. (calls & Team meetings are available).
- Routinely attend all meetings in respect of your child.
- Arrange meetings or take minutes.
- Write letters or emails for you.
- Complete paperwork on your behalf
- Print or photocopy documents for you
- Review benefit forms e.g. DLA or PIP
- Have access to information about waiting lists for other services.
- Have priority access to other services.
- Have the power to speed up statutory processes.
- Provide therapeutic services or direct interventions.

