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22<sup>nd</sup> April 2025

Dear Parent/Carer,

We are writing to share some incredibly exciting news that marks a significant step forward for Warrington in keeping our children safe online.

At the end of last year, all headteachers in Warrington came together to raise concerns around the growing dangers posed by social media and internet use among young people. As part of the Disconnect 2 Reconnect campaign, a joint letter was sent to Public Health Warrington and the Warrington Safeguarding Partnership urging them to invest in more robust online safety support for families.

We are delighted to now inform you that, as a result of this collaboration, Warrington has become one of a handful of towns in the country to offer every parent **free access** to the Smoothwall Online Safety Hub—an incredible resource designed to help families monitor and manage online activity.

Included in this offer is a **free** Qustodio account for every parent in Warrington. Qustodio is a highly regarded online safety app that helps you see what your child is doing online, set healthy screen time limits, block harmful content, and get detailed activity reports. It offers peace of mind and practical tools to support safer digital habits at home.

Each parent can sign up for one **free** Qustodio account per email address, and it includes a 30-day trial of the Premium version. After the trial ends, you'll still have access to the Basic version completely free—forever.

Below you will find step-by-step instructions on:

- How to access the Smoothwall Online Safety Hub
- How to register for your free Qustodio account
- Details of an upcoming online parent information event hosted by Smoothwall, where you can learn more and ask questions



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This is a huge moment for Warrington. We are proud to be a beacon town for online child safety, leading the way in supporting families to navigate the digital world.

Please ensure you sign up for your Qustodio account as soon as possible and take full advantage of this fantastic opportunity.

Thank you for your continued support in keeping our Newchurch Robins safe.

*Jayne Narraway*

Headteacher

**Find out how to keep your child safe online.  
The Warrington Online Safety Hub is now live!**

The Online Safety Hub is a brand-new online resource with lots of expert advice and guidance to help you manage your child's safety online as a parent.

You can access it here - <https://warrington.onlinesafetyhub.uk/>

It includes information on the latest hot topics when it comes to keeping children safe, such as how to manage your child's screen time, understand the latest gaming platforms, what they mean for your child's safety and lots more.

We're also offering you as a parent/carer, a free Qustodio account facilitating parental controls on any one device and free premium access for 30 days. Gain more visibility on what's going on in your child's online world. Block dangerous content, introduce screen-free schedules, receive alerts for inappropriate content, keep tabs on their location and more.

Follow the link to create your free account - [Qustodio 30 day school special | Qustodio](#)

**If you would like to know more, we will be running an hour-long workshop on Wednesday 7<sup>th</sup> May at 7:15pm** in which Katherine Howard, Head of Engagement and Education at Smoothwall will provide you with lots of valuable insights and tools.

Including:

- Information on the latest apps and games your child may have access to
- The harmful content your child may be exposed to
- How you can help your child to safely navigate online risk
- How to access our brand new and FREE Online Safety Hub with dedicated guidance for parents



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- An introduction to a parental app that allows you to control what your child sees online if they are at risk, plus other important features.

Please use this link to book a place on the workshop

[https://smoothwall.zoom.us/webinar/register/WN\\_iF\\_mfaSBQLGn8l0lF3kC1A](https://smoothwall.zoom.us/webinar/register/WN_iF_mfaSBQLGn8l0lF3kC1A)

